



MARINSHARES & MARINTERNS IMPACT REPORT

FISCAL YEAR 2018-2019



MarinShares & Marinterns Impact Table FY 2018–2019

DEPARTMENT	VOLUNTEERS		UNPAID INTERNS		PAID INTERNS		CONVERSIONS	
	NUMBER	HOURS	NUMBER	HOURS	NUMBER	HOURS	*XH	*RH
Agriculture/Weights & Measures	0	0	0	0	0	0	0	0
Assessor/Recorder/County Clerk	1	261	1	39	0	0	0	0
Board of Supervisors	0	0	7	338	1	125	0	0
Community Development Agency	3	416	3	293	2	970	0	1
County Administrator's Office	0	0	0	0	2	210	0	1
County Counsel's Office	0	0	6	825	1	112	0	1
Cultural & Visitor Services								
Administration	3	313	0	0	0	0	0	0
County Fair	590	3,910	0	0	0	0	0	0
Civic Center Tour Docents	14	335	0	0	0	0	0	0
Marin Center Ushers	102	7,498	0	0	0	0	0	0
Department Total:	709	12,056	0	0	0	0	0	0
Dept of Child Support Services	0	0	0	0	0	0	0	0
Dept of Finance	1	370	1	131	6	1,831	0	1
District Attorney's Office	12	2,835	32	2,971	0	0	0	0
Farm Advisor								
Master Gardeners & 4-H Adult Vols.	466	50,050	0	0	0	0	0	0
Student Service/Teen Volunteers (4-H)	0	0	86	13,457	0	0	0	0
Department Total:	466	50,050	86	13,457	0	0	0	0
Fire Department	69	**2,858	0	0	2	260	0	0
Health & Human Services								
Behavioral Health & Recovery Services	34	4,498	34	21,626	2	192	0	1
Community Health & Prevention	4	99	21	2,716	0	0	1	0
Planning & Administration	2	45	1	8	1	1,361	0	0
Public Health	2	186	25	2,354	5	731	0	0
Marin Medical Reserve Corps	275	1,401	0	0	0	0	0	0
Social Services	41	2,809	25	3,754	1	130	0	1
Department Total:	358	9,038	106	30,458	9	2,414	1	2
Human Resources	37	901	31	1,138	4	1,349	0	0
Information Services & Technology	0	0	0	0	2	938	2	0
Law Library	2	199	1	37	0	0	0	0
Marin County Free Library								
Administration	0	0	0	0	21	3,581	0	0
Bolinas	0	0	0	0	0	0	0	0
California Room	14	1,955	2	142	0	0	0	0
Civic Center	7	257	0	0	0	0	0	0
Corte Madera	6	297	0	0	0	0	0	0
Fairfax	7	1,468	0	0	0	0	0	0
Inverness	3	80	0	0	0	0	0	0
Marin City	1	8	0	0	0	0	0	0
Novato	23	939	0	0	0	0	0	0

(continued)

DEPARTMENT	VOLUNTEERS		UNPAID INTERNS		PAID INTERNS		CONVERSIONS	
	NUMBER	HOURS	NUMBER	HOURS	NUMBER	HOURS	*XH	*RH
Library (cont'd)								
Point Reyes	10	407	0	0	0	0	0	0
South Novato	0	0	0	0	0	0	0	0
Stinson Beach	3	306	0	0	0	0	0	0
Electronic Services	0	0	0	0	0	0	0	0
Library Beyond Walls	16	634	0	0	0	0	0	0
Court-Mandated Volunteers	35	725	0	0	0	0	0	0
Student Service/Teen Volunteers	0	0	100	1,544	0	0	0	0
Department Total:	125	7,076	102	1,686	21	3,581	0	0
Marin County Parks								
Parks	1,329	7,929	0	0	2	594	0	0
Open Space	1,379	5,739	0	0	0	0	0	0
Student Service/Teen Volunteers	0	0	1,821	8,870	0	0	0	0
Department Total:	2,708	13,668	1,821	8,870	2	594	0	0
Probation Department	5	1,030	5	647	3	813	0	0
Public Defender's Office	6	1,614	43	9,750	0	0	4	0
Public Works								
Engineering, Airport & Office Assign.	25	582	7	211	5	1,682	0	0
Stormwater Program	253	874	9	369	0	0	0	0
Student Service / Adult Vols (STRAW) †	154	308	1,237	2,407	0	0	0	0
Department Total:	432	1,764	1,253	2,987	5	1,682	0	0
Retirement Department	0	0	0	0	0	0	0	0
Registrar of Voters	0	0	1	34	0	0	0	0
Sheriff's Office								
Administration	1	102	0	0	0	0	0	0
Air Patrol	22	1,200	0	0	0	0	0	0
Cadet Program & Youth Academy	0	0	24	864	9	4,057	0	1
Coroner	1	105	1	420	0	0	0	1
Office of Emergency Services	3	557	0	0	0	0	0	0
Investigations	7	**690	0	0	0	0	0	0
Mounted Posse	18	915	0	0	0	0	0	0
RACES / ACS†	35	**5,900	0	0	0	0	0	0
Search & Rescue	82	20,215	35	1,284	0	0	0	0
Department Total:	169	29,684	60	2,568	9	4,057	0	2
All-Department GRAND TOTAL:	5,103	133,820	3,559	76,229	69	18,936	7	8

VOLUNTEERS &
UNPAID INTERNS
HOURS
CONTRIBUTED

8,662
210,049

PAID INTERNS
TOTAL
PAID HOURS

69
18,936

INTERNS, PAID & UNPAID,
WHO CONVERTED TO EXTRA HIRE OR
REGULAR HIRE STATUS THIS FISCAL YEAR

15

NOTES:

2019 Marin County Fair hours to be included in the FY 2019-20 impact report

Standard rounding

*XH - Extra Hire/RH - Regular Hire

**Estimated hours

† STRAW: Students and Teachers Restoring A Watershed

† RACES/ACS: Radio Amateur Civil Emergency Service/Auxiliary Communications Service

MarinShares & Marinterns

ANNUAL HONOREES

The Board of Supervisors celebrated the spirit of volunteer service with annual awards recognizing three individuals and, for the first time in new categories, two teams. The Team of the Year is the Ombudsman Team with the Health and Human Services Department. The nine members serve as advocates at assisted living facilities. The Youth Team of the Year is the Fairfax Library Teen Shelves, whose three members keep library materials organized. Individual honorees are pictured below. For details, see the [May](#) and [June](#) 2019 *Volunteer View* newsletter.



Volunteer of the Year
Kathleen Norwood



Student Intern of the Year
Aline Tanielian



Supervisor of Volunteers
Veronica Acosta-Tabas

MARY HAO

Human Resources Director

ANNE STARR

Coordinator of Volunteers

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JOY FOSSETT

Student Internships Coordinator

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SERVING MARIN COUNTY FOR 40 YEARS

HISTORY AND HIGHLIGHTS OF FISCAL YEAR 2018-2019

- Did you know? Marin is one of the first counties in the U.S. to start a centralized volunteer program. Founded in January 1979, the Civic Center Volunteers program invited residents to share their skills. The County launched the program with 25 volunteers and participation quickly tripled before year-end. Fast-forward 25 years, and the numbers of volunteers and interns grew to 3,400. Today we have over 8,600 volunteers and interns who share time and talents across the County organization.
- Range of roles: Volunteer energies fuel a wide range of roles to extend the efforts of staff. These include fire lookouts, consumer mediators, Marin Civic Center tour guides, consumer mediators, Marin County Fair aides, theater ushers, consultants, ombudsmen, financial abuse specialists, graphic designers, senior peer counselors, and more.
- Intern involvement: Student Internships expanded in 1991 and today include both unpaid and paid opportunities. Students learn about public service careers, including legal, communications, public health, research, investigations, public safety, human resources, agriculture, finance, engineering, library services, housing, parks, and information technology.
- Brand new: To raise awareness of County internship opportunities, in 2019, the internships program received its own brand: Marinterns.
- Rebrand new: In recognition that volunteers today serve at many County locations beyond the Civic Center, the original Civic Center Volunteers title has been retired and, with input from participants, the program is now MarinShares: Marin County Volunteers.
- Interns by the numbers: Student involvement jumped 30% over last year thanks to increased outreach, more opportunities in County departments, and continued diversity efforts inspired by the County's 5 Year Business Plan.
- Volunteers by the numbers: Volunteer and unpaid intern activity rose 5% over last year as residents joined the national trend of more people volunteering but for shorter periods. The County's longest-serving volunteers have bucked the trend, though, with the top five marking 34, 36, 38, 39, and 40 years each — amazing records of service to our community!

HONORS

Over its 40-year history, MarinShares: Marin County Volunteers* has received local, state, and national recognition including:

- National Association of Counties Acts of Caring
- California Department of Rehabilitation Excellence in Diversity Award
- Points of Light Foundation Service Enterprise designation

*Originally Civic Center Volunteers; rebranded in 2019